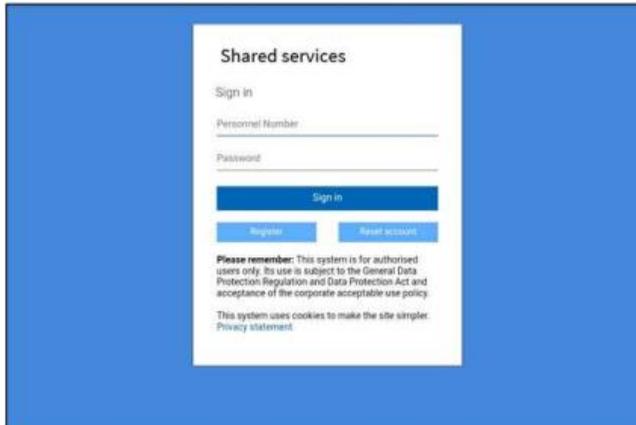
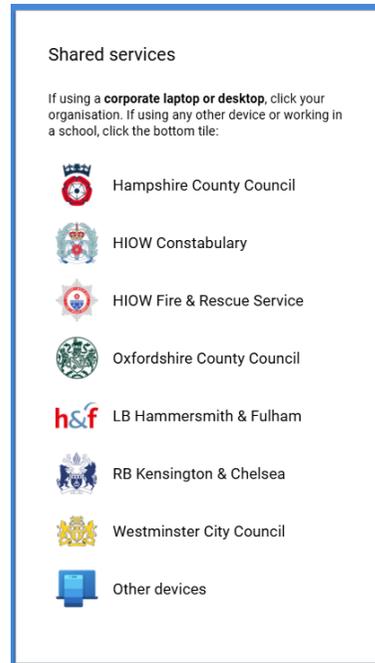


## The new journey to reach IBC self-service

1. You access IBC self-service in the same way as before



2. All school users must choose 'Other devices' option, at the bottom of the list



3. Once you've done this you won't need to select 'Other devices' again for 24 hours. After this period, you will be asked to select it again when you log in

Please note: when you're using the IBC portal you must use Edge web browser not Chrome.

### **What happens if I select the wrong option?**

You'll receive an error message to let you know that the system can't find your username.

Simply **close your tab** displaying this message and start again and you can now select the right option: '**Other devices**'

If you have any questions contact the [School Improvement](#) team in Oxfordshire