

The new journey to reach the IBC self-service

1

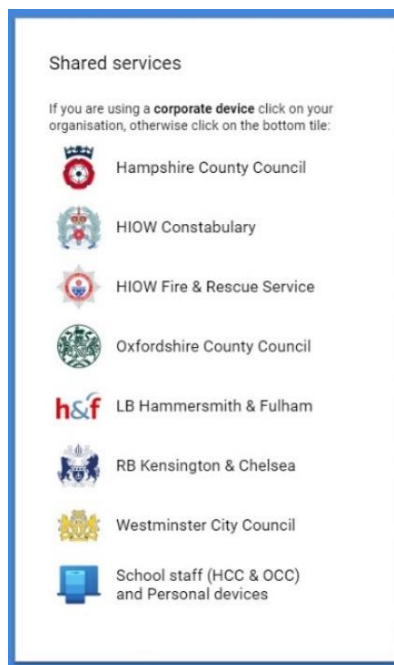
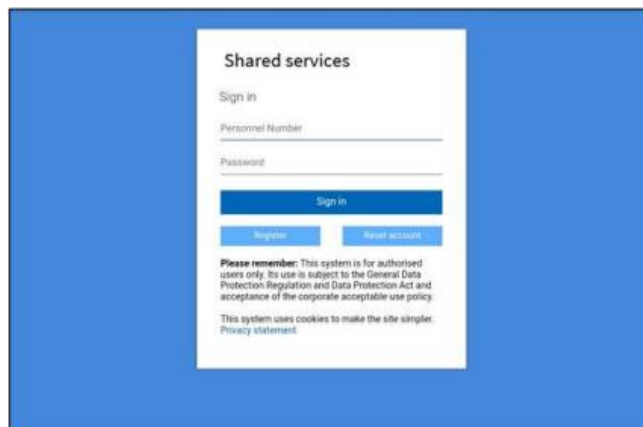
You'll access IBC self-service in the same way as before

2

Select **School staff (HCC & OCC) and Personal devices**

3

Once you've done this you won't need to select Oxfordshire County Council again for 24 hours. After this period, you will be asked to select it again when you log in

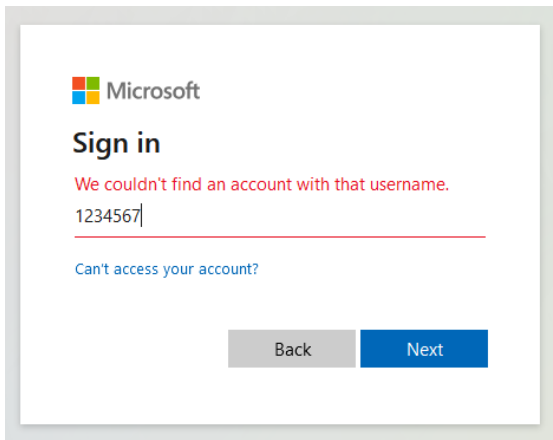


Please note: you must use Edge web browser not Chrome to use IBC self-service.

What happens if I select the wrong option?

You'll receive an error message like the one below to let you know that the system can't find your username.

Simply **close your tab** displaying this message and start again and you can now select the right option: **School staff**.



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