**Bromcom – when a pupil returns from previously being on roll**

Many of our schools now use Bromcom and for pupils that return when they have previously been on roll causes problems if certain data is not completed when they first leave.

I have found that when a pupil returns to a school **we very often receive the original start date.** This is not correct and when I query this the school advise me the new admission date has been added to the MIS and if requested will send me screenshot so I can query with our support provider.

Upon raising a call the support provider has come back with the following explanation. **Please be advised this occurrence only happens with Bromcom schools not other MIS’s.**

This the explanation of how the data is collected from your MIS using an API (Xporter).

*The enrolment start date and the date of entry are collected in different ways - The Date of Entry will always show the original date that the student was entered into the MIS so if they leave and come back, the Date of Entry in Bromcom will always be the original.  
  
Due to this, for our Bromcom extract we use the "Enrolment Start Date" field to determine the latest enrolment for the student. There is some logic behind this in our script where we look for a "Reason for Leaving" and determine the latest enrolment based on this.   
  
Bromcom are the only MIS that use Date of Entry/Enrolment start date in this way - In this case it is a data quality issue where we cannot determine the latest date due to a lack of leaving reason. The school will need to update the leaving reasons for the affected pupils, then the extract will complete with the correct dates.*

Therefore, if you can ensure **when a pupil leaves you enter a reason for leaving as well as a destination**. This will ensure we always receive the new date of admission if the pupil then returns.

I have attached the guidance pages which are available from Bromcom for how to process a leaver and re-admit a pupil if this would be useful

<https://docs.bromcom.com/knowledge-base/how-to-process-a-student-as-a-leaver-and-ctf-export>

<https://docs.bromcom.com/knowledge-base/how-to-re-admit-a-student/>