



1. Improving the Local Offer

- You told us the Local Offer site is not visually very appealing. This is because the Local Offer is on the Oxfordshire County Council web pages and has to work within what it can do. It is not a visual site and is quite plain.
- We have worked with the Council's web team. In March 2019 we moved to a 'campaign' page. This means the 'front page' of the Local Offer has pictures and the Local Offer branding with links to key information. We have heard people like this new look.
- We have also added a link to [SEND information for providers](#). This means information is now in one place which will help keeping everything up to date and that everyone can access it.
- We have had feedback that the changes we have made have made it easier for families to find what they are looking for, but we are continuing to look at how we can improve it further.
- We do want to hear your feedback so please use the [Contact us](#) button to help us to improve our information by [letting us know](#) what you are looking for and what you would like to see.
- Families tell us that they think schools could use the Local Offer more with them. This has been shared at Inclusion briefings held in the Spring term for Special Educational Needs Co-ordinators (SENCo's). They were reminded of what was on the Local Offer. They were asked to have a link to the Local Offer on their school's website and to use in meetings with families.

2. Matters arising from the Local Offer Champions meetings

- At the end of June we had a demonstration from a company who support the Local Offer in other areas. They showed us some of the things being done which help people to quickly find the information they are looking for. We know we will have to take advice about how this might work in Oxfordshire, so any future developments will depend on what we are told.
- There are plans to add information about the offer for autism in the Early Years to the Local Offer.
- Information about [activities](#) is being reviewed by the Disabilities Information Officer
- [Health services](#) information has been reviewed including information about the [Oxfordshire Community Dental Service](#) . This service provides specialized dental care to children and adults who have medical conditions, learning or physical disabilities, anxiety or phobia, mental health issues or children/adults requiring special care dentistry because they cannot receive the care that they require at a general dental practice. The Designated Clinical Officer is planning to look at the Local Offer to identify whether all teams are reflected.
- [SENDIASS Oxfordshire](#) report that they are getting an increased number of contacts via the links embedded in the Local Offer.
- [OXME](#) (the young people's website) is linked from the Local Offer
- All teams are continuing to review and update their pages and are being encouraged to promote and use in their work with families and young people



We hope this Local Offer report has been helpful and wish everyone a very happy summer!