Emergency School closures 2019/20

Use the radio to tell parents

**Step 1**
**Call BBC Radio Oxford, Heart FM and Jack FM**
Heart (Thames Valley) – VHF/FM 102.6/97.4/102.9/103.4
Heart Thames Valley snow line on 0845 2702456
Email – thamesvalley.snow@heart.co.uk with the following information: School name/location/DfE number/any important details (e.g. closed to Years 1 and 2, Year 3 open as normal)
BBC Radio Oxford – VHF/FM 95.2 01865 889099/oxford@bbc.co.uk. The email should be headed: SCHOOL CLOSURE – URGENT
Jack FM – VHF/FM 106.8 and 107.9 – 01865 315987 or 01865 315980

**Step 2**
**Ensure you have informed the County Council**
The preferred method is by Email
You should email schoolclosed@oxfordshire.gov.uk as soon as possible with the full details of the closure, or proposal to close.
If you need advice or are unable to report a closure from an OCC email address, you can telephone the Family Information Service (FIS) with details of the closure; 01865 323332. FIS staff will inform other County Council staff about the closure and arrange for the information to be placed on the County Council public website

**Step 3**
**You may wish to call one of these commercial radio stations (see map for catchment areas)**
Heart (Wilt) VHF/FM 97.2, 01793 663030 (the school may be asked for the DfE number to prevent hoax calls)
Mix 96 FM VHF/FM 96.2, 01296 399396
Banbury Sound VHF/FM 107.6, News desk – 01926 661079

**Remember for all calls** Use the current codeword – do it as early as you can – be brief – keep it simple – name of school – specify type of school Please advise parents not to ring the radio station but to stay tuned for information