

Frequently Asked Questions - April 2020

1. Do we need to report reintegration timetables as we transition pupils back in?

If schools are asked to take students on a phased return, then we would not expect them to be reported until the student is due in full time. Then they should be reported to childrenmissingeducation@oxfordshire.gov.uk in line with [OCC policy and guidance](#)

2. One of our students has not returned to school and we can't contact the parent, what do we do?

Please liaise with any professionals involved and complete a door knock following your own safeguarding policy and in line with [government guidance regarding social distancing](#). Refer to the MASH if appropriate.

3. I have a request for a flexi-school arrangement. Can I do this?

Ultimately, this is at the Headteachers discretion and is an arrangement between the school and parent. For more information, please see our [flexi-schooling guidance](#).

4. Can we ask for legal action for [non-attendance](#)?

You can ask for assistance with non-attendance from the [County Attendance Team](#); current guidance states that no legal action can be taken for non-attendance due to Covid-19.

5. Non-attendance vs Covid?

[Differentiating the problems](#)

6. How do I [mark my registers](#)?

Refer to [DfE guidance and at the discretion of the Headteacher](#)

7. How can the County Attendance Team help?

Mediation with parents, attendance at meetings, advice and guidance through the duty line, door knocks where school are struggling due to staffing, attendance at core groups, TAFs or part of planning meetings.

8. How can the [EHE](#) team help?

Mediation sign posting, door knocks, advice and guidance through the duty line, attendance at TAFs and core groups.

9. Parents decided to electively home educate due to Covid-19 Fears and now want to come back on roll? Do we have to/[admission process](#)/straight back on role roll?

10. We are struggling with transport for our pupils, who do we contact?

www.oxfordshire.gov.uk/schooltransport