INTEGRATED YOUTH SUPPORT SERVICE (IYSS)

Service Manager
Tan Lea

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Description of Service

The Integrated Youth Support Service offers provision in the areas of the Youth Offending, Connexions information, advice and guidance and Youth Work. The service as a whole works with young people aged 7 to 25, please see below for details of which particular age groups are covered by each service. Based from Young Peoples Centres, Connexions Centres and local Youth Offending Team sites the service is available across the county.

Services are delivered in line with Department for Education requirements and ECM outcomes.

YOUTH OFFENDING SERVICE (YOS)

Service Manager
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Contact us by phoning the above number or through the teams based across the county as listed below:
North Team: 01295 709908 or 709712
South Team: 01235 776100
City Team: 01865 721212
Pre-court & Prevention: 01856 202218

Inclusion Handbook 2010
Description of Service

Operating within the Integrated Youth Support Service the Youth Offending Service is a multi-agency partnership that works with CYP (7-18 inclusively) who are at risk of committing offences or have committed offences. The service has a statutory aim of preventing offending.

Services are delivered in line with national youth justice board requirements and ECM outcomes.

Prevention Services

The work undertaken through the prevention services has enabled a significant fall in the numbers of young people coming into the justice system with a reduction of 29.3% since 2005/06. The team works creatively across the county together with agencies, school, communities, CYP and their families co-coordinating and enhancing the opportunities for these vulnerable young people to find positive alternatives.

Statutory Services

The service delivery includes statutory management of criminal court orders (including custodial sentences) for CYP and pre-court and prevention services for those at risk of entering the justice system, or who are coming to the notice of the police for the first time.

Case Study

A young person aged 15 was made subject to a criminal order as a result of offending behaviours. The service worked in partnership together with the family, the school and mental health and substance misuse services to regain some stability in the CYP’s life and support re-engagement with schooling. The CYP was able and supported to make reparation to the victim for the harm they had caused through the offending behaviour. Through the provision of individual support and clear joint working the CYP has been able to stay clear of any further offending, and was able to go on and complete their schooling.

CONNEXIONS OXFORDSHIRE

Service Manager

Inclusion Handbook 2010
Sue Gale

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Witney Centre  
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Witney  
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Description of Service

Within the Integrated Youth Support Service Connexions delivers impartial Information, Advice and Guidance (IAG) services to young people aged 13 – 19 (or up to the age of 25 for young people with learning difficulties and/or disabilities). The service is delivered by teams of Personal Advisers in school, college and community settings. The service seeks to help young people make successful transitions, reducing numbers who are not in employment, education or training (NEET) and increasing numbers who are engaged in learning post Year 11.

The service is delivered in line with statutory requirements and ECM outcomes

Prevention Services

Work is focussed particularly on those groups of young people who are vulnerable to not making a successful transition. These groups include

- Young people with learning difficulties and/or disabilities
- Young people involved with the Youth Offending Service
- Young parents
- Young people in care and care leavers
- Young Carers

Statutory Services

The arranging of assessments for young people with learning difficulties and/or disabilities as specified in section 139A of the Learning and Skills Act 2000

Provision of impartial IAG services to young people in education to help them to obtain employment training and education

Provision of services to encourage, enable or assist effective participation by young people in education or training.

Case Study

Presenting issues
Amy (not real name) had been NEET since September 2008 and became a Young Mother in June 2009. Amy had started a Hairdressing Apprenticeship after leaving year 11 but left the apprenticeship after 6 months. At this time Amy had housing difficulties, having fallen out with her parents and we supported her to return home.

Actions

Inclusion Handbook 2010
Over the course of the summer we re-established contact with Amy to discuss progression. Amy wished to continue with Hairdressing Training and we supported her to apply to a college course. This application was turned down as Amy had a history of non-attendance at school and had previously applied for, but not attended, a course at the college. Amy’s PA helped Amy to understand this decision and supported her to apply to a different college. This application was successful.

Outcomes
Amy is now doing a fast track NVQ2 in Hairdressing at a local FE college. Amy’s already has a child care place for her son and we are supporting her to apply for Care to Learn

YOUTH WORK

Service Managers

North - Anthony Sayles
Central - Ruth Ashwell
South - Malcolm Orgill

Contact Details

North - Samulson House, 1st Floor North, Banbury. TEL: 01865 815145
Central – Knights Court, Ground Floor, Oxford. TEL: 01865 815166
South - Knights Court, Ground Floor, Oxford TEL: 01865 816274

Description of Service

Within the Integrated Youth support Service, Youth Work links with young people aged 9 to 19 provides opportunities for young people to develop the knowledge and skills allowing them to progress towards their identified aims.

Youth Work provides a range of opportunities to:

- Develop decision making skills
- Increase self confidence and self esteem
- Develop individual and collective responsibility
- Develop competence in forming relationships and managing personal relationships
- Increased understanding of personal, social and political pressure in society and thus increase the ability to develop appropriate strategies
- Develop the skills which enable young people to make a positive contribution to the local and wider community

This is offered through:

Starting where young people are rather that where they should be.
Promoting opportunities for young people to be actively involved in decisions about matters affecting their lives and their communities
Promoting the interests of young people by working closely with the wider community and all organisations who are aiming to actively involve young people
Acting as an advocate on behalf of and with young people to ensure that they identify, understand, discuss and can influence decisions that are important to them

Youth Work is delivered in many different ways including:
• One to one work
• Group work
• Work in youth centres
• Work in schools
• Work through specialist projects
• Detached youth work
• Use of creative and expressive arts
• Use of sports and outdoor activities
• Residential work
• Inter agency work

**Prevention Services**

Youth Work by its nature could be classed as preventative work, as it is offered to all young people universally.

**Statutory Services**

Provision of information on positive activities for young people throughout the county.

**Case Study**

During a regular ‘generic’ session at a youth centre a young person confides in the youth worker about particular issues they are having. Youth worker continues the conversation in a more private area. Young person continues to access activities at the centre but is also offered continuing support through; regular one-to-one working around specific issues, information officered and choices talked through. Referrals are made by the youth worker to other agencies that may be able to offer support and help; Children’s Assessment Team, BYHP and Face2Face Counselling. Youth worker also supports young person through accompanying them to meetings with other agencies, supporting the young person through vulnerable witness statement and in undertaking a volunteering role at the youth centre.